



May 2008

Orlando Regional Healthcare – Tracking Vendors

Orlando Regional Healthcare (ORH) is utilizing their security system to the fullest, extending visitor tracking to every single vendor. All individuals roaming the halls of the ORH facilities with FAST-PASS have a patient identification band, an employee badge or a visitor FAST-PASS. The FAST-PASS security is available at the main medical center (Orlando Regional Medical Center) Emergency Department, Arnold Palmer, Winnie Palmer and Support Services building where vendors commonly visit. Only two facilities do not currently use this security system. ORH is using their FAST-PASS system to identify, record and track all visitors with a database of pictures, names and addresses. A visitor is any person not a patient or employee with no exceptions. Distinguishing each person with a color-coded visitor pass, specific to location in the hospital, makes it easy to recognize and question others.

The tracking of vendors has been beneficial to ORH. John Richards, Supervisor of Access Control, is able to see who the vendor is, what facilities they have visited and when they visited. Visitor identification and access control is a part of Joint Commissions current standards and will be under review for expansion in 2009. Although intended as a preventative measure, ORH has barred one vendor as a result of inappropriate actions tracked by the FAST-PASS. The level of security required by ORH creates an environment that will quickly expose any visitor who should not be there or is not visiting in an approved manner.

For further information, please contact Jonathan Fox @ Security Identification Systems 561.691.0050.